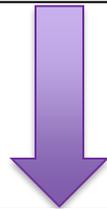


Support for TA/RA/GSA positions.

If you have issues around workload, work environment, there are resources here to help you navigate and overcome obstacles

ASCE

Sometimes colleagues and peers can provide support and guidance when there are issues or concerns in your workplace. Additionally, the Associated Students in the College of Education student leaders can help advocate for your voice or provide you with a sounding board.

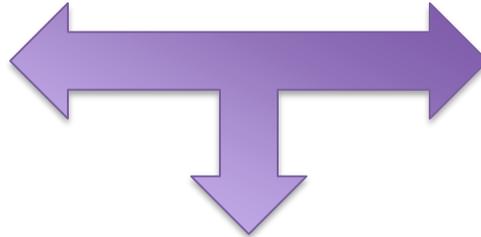


UW Ombudsperson

The [Office of Ombud](#) offers you a collaborative and confidential place to discuss work challenges. The Ombud will not conduct investigations but can help you assess complaint resolution options and navigate University resources. Our process is personalized to your specific situation. While all of the steps below may not be followed exactly, or in order, this graphic is intended to provide an overview of our process.

Things to consider

- Ask for a copy of your job description.
- Track your work, hours completed, and sick time used.
- Document concerns or issues you have.
- Understand there is a difference between advising and employer relationship.



Office of Student Services

OSS can help by listening to concerns, facilitate meetings with your supervisor, or connecting you with other UW resources.



College of Education Human Resources

If consulting with your supervisor was not able to effectively resolve the complaint, if issues with your supervisor are part of your complaint, or if you simply prefer assistance from someone outside your project, the College of Education HR department is a resource available to you as well.

Direct supervisor

Your supervisor may be the person closest to the issue and therefore able to take the quickest action to resolve your issues or concerns. If your supervisor is part of the conflict, consider going to other individuals in the College of Education, such as the other faculty members, Area Chairs, or the Associate Dean.



UW ASCE Union

Academic Student Employees (ASEs), which include the above mentioned graduate student assistantship positions, are covered by the [UAW/UW Academic Student Employee union contract](#). The union contract governs policies and procedures for appointments, salary, job definitions and leave time. You are encouraged to familiarize yourself with this contract.

